

HOW TO PAY

DIRECT DEBIT



The easiest way to pay your rates. Weekly, fortnightly, monthly, quarterly or annually – it's up to you. Simply set up a direct debit at tasman.govt.nz/do-it-online. Remember, if you are moving to a new property, a new direct debit is required.

ONLINE BANKING



There are three ways to pay with online banking:

1. A bill payment. You can set up Tasman District Council as a bill payee for your rates instalments and water rates. Most banks have Tasman District Council set up under bill payments option as a payee.

For a rates payment you will need:

- Valuation roll number as the reference. This can be found near the top of your rates invoice in bold and will be 10 to 12 numbers long. Some may have letters at the end. Please include this on the payment, e.g. 1958035800 or 1958035800A.
- Surname and initials of ratepayer as the particulars.

For water rates you will need:

- Your account number as the reference. This can be found near the top right hand corner of your water invoice. It is in bold and starts with a W – please include the W as well as the number e.g. W4219.

Please use a separate electronic payment for each rates account and each water rates account to ensure payments are correctly applied and to avoid penalties. Alternatively, you can email a remittance on the same day you make the payment to debtors@tasman.govt.nz.

2. A one-off payment. For a one-off payment please use our bank account: Tasman District Council, 12-3193-0002048-03 (ASB). Swift Code (for overseas payments): ASBBN22A.

3. Credit card. Pay with Visa or Mastercard, or from your bank account using account2account. tasman.govt.nz/pay (fees apply).

IN PERSON



You can pay by cash, credit card (fees apply) or debit card at any Council Service Centre.

Have you moved property since your last payment? Remember to update your bill payee references so you aren't paying someone else's rates or water rates.



CHANGES THIS YEAR

The average rates revenue increase for 2025/2026 is 8.9%. This is an average across the District, and the actual increase will vary according to different property types and the services provided. The rates for 2025/2026 were set by the Council after we consulted with the community on changes from Tasman's 10-Year Plan. You can find these documents at tasman.govt.nz/my-council/key-documents.

WHEN ARE RATES DUE?

The 2025/2026 rates instalments due dates are:

- Instalment 1 (1 Jul – 30 Sep) due 20 August 2025
- Instalment 2 (1 Oct – 31 Dec) due 20 November 2025
- Instalment 3 (1 Jan – 31 Mar) due 20 February 2026
- Instalment 4 (1 Apr – 30 Jun) due 20 May 2026

PENALTIES

Penalties of 10% are imposed on your rates or water invoices not paid by the due date. Every six months a further 5% is added to unpaid rates arrears, including penalties that remain outstanding. The 5% charges are applied in July and January each year. Information on the Council's policy for remissions of penalties is available at tasman.govt.nz/rates-remission.

REBATES

Low-income earners and SuperGold cardholders can have some of their rates credited. This is known as a rates rebate. You may qualify for a credit for some of your rates of up to \$805. Applications open on 25 July, once you have received your first rates assessment for the financial year. You cannot claim a rebate for rates on a property that is used principally for business, farming, commercial or industrial purposes. To find out if you are eligible for a rebate, visit tasman.govt.nz/rates-rebates.

REMISSIONS (PARTIAL REFUNDS)

The rates remission policy covers several situations where rates remissions (partial refunds) may be possible. Each has specific criteria and the application process may vary slightly. Find more information at tasman.govt.nz/rates-remission.

Rates

2025/2026

Rates are an important way that the Council helps fund the essentials that keep Tasman thriving and resilient. Your rates are working for you 24/7, providing services for you, your neighbours and communities across the district. Your rates invoice will include details of your rates contribution.

GET YOUR RATES AND WATER BILLS BY EMAIL

tasman.govt.nz/rates-by-email

27221 HoHouse Creative



WHAT DO YOU GET FOR YOUR RATES?

Your council rates and charges in Tasman help deliver more than 100 services across our community.

These services, though varying in visibility, are accessible to you, your whānau, friends, and all community members at every phase of life.

These include essential infrastructure like roads, footpaths, water and wastewater, and also amenities like parks, libraries, and community facilities. Additionally, rates support social housing, safety, and regulatory and compliance services.

Find out more about rates at tasman.govt.nz/rates

WHERE DOES THE MONEY COME FROM?

Councils' funds operations through a combination of rates, fees and charges, subsidies and grants from the central government, and our investments.

